

HARTLEY NEIGHBOURHOOD PLAN
BUSINESS QUESTIONNAIRE RESPONSES

Number of Responses received = 9

Business Sector

Automotive	1
Education/Training	1
Entertainment/Leisure	1
Health & Social care	2
Hotels, Food, beverages	2
Professional services/ Business support	1
Retail	1
Sports	1
Hair & beauty	1

Years in operation (and if less than 5 years, why did you locate here)

3 -5	1	(Location – proximity to service area/customers)
11-15	1	
21+	7	

Number of Staff Employed

0-1	2
4-5	1
6-10	2
11-20	1
21+	3

Percentage of employees who live in Hartley

0 – 25%	4
26-50%	2
51-75%	1
76-100%	1
Don't know	1

How do your employees travel to work

Walk	5
Train	3
Car	8
Motorbike	1
Bus	1
Cycle	1

Do the public transport options available to your staff meeting their needs?

Yes	0
No	8
Don't know	1

In the next 5 years do you think your workforce size will:

Grow strongly	1
Grow a little	4
Stay the same	3
Contract significantly	1

Employment Issues

My workforce suffers from particular skill gap(s)	1
I have had difficulty recruiting staff in the last 12 months	3
I have recruited apprentice/work placement staff in the last 12 months	3
I have an issue retaining staff due to business isolation	1

Business carried out from

Freehold premises	4
Office	1
Shop	2
School	1
Leased premises	1

Size of current workspace

Under 93 sqm	2
94 – 465 sqm	2
930 – 1858 sqm	2
Over 1858 sqm	1

Do you think your current workspace will suit your needs for the next 5 years

Yes	9
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Where are your main/core customers located

Hartley	5
Within 5-10 miles of Hartley	3
In the Southeast region	1

Does your business suffer from any transport issues as a result of being located in Hartley

Yes	3
No	4
Don't know	2

Are there any service/utilities you feel need to be improved for your business

Surface water/drainage	2
Public transport	2
Parking	4
Electricity supply	1
Mobile signal	1
Broadband	1

How do you rate Hartley as a place to operate a business

Very good	2
Good	3
Satisfactory	4

Are there any constraints on operating your business in Hartley (and if yes, please specify

Yes	2	Road system is very congested and parking is difficult due to commuters parking on our road instead of the station car park due to cost. Struggled to find full time staff of a younger age
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No 7

What support/encouragement can the parish give businesses through the Neighbourhood Plan

Parking is a big issue especially when the Co-op lorries do deliveries which is several times a day. It makes it extremely difficult for elderly and less able clients to park. They are also causing damage to the road surface in the lay-by in front of the shops due to their weight.

Consider street lighting in Wellfield for safety and make parking cheaper for the station

Alter parking at front of shops, ie take out island and drive straight in

Upkeep of current building we are located in. Also surrounding area